



Aqua North Carolina, Inc. Phone: 877.987.2782
202 MacKenan Court Fax: 919.460.1788
Cary, NC 27511

www.AquaAmerica.com

Application & Grinder Pump Procedure

- **PLEASE COMPLETE THE: "APPLICATION FOR SEWER SERVICE" FORM (attached) AND RETURN IT TO AQUA NORTH CAROLINA, INC.'S NEW BUSINESS DEPARTMENT.**
- **UPON POWER BECOMING AVAILABLE TO THE GRINDER PUMP STATION, PLEASE COMPLETE THE: "GRINDER PUMP STATION INSPECTION & START-UP REQUEST" FORM (attached) AND RETURN IT TO AQUA'S NEW BUSINESS DEPARTMENT. UPON RECEIPT AQUA SHALL ESTABLISH A SEWER ACCOUNT AND REQUEST THE INSPECTION & START UP OF THE GRINDER PUMP STATION BE COMPLETED.**
- All costs associated with the Grinder Pump Station and its installation including: (a) power connections from the house to the control panel, (b) wiring of the Grinder Pump Station, (c) piping and plumbing to and from the Grinder Pump Station and to the force main is the Builder's responsibility and shall be pre-paid to the contractor completing the installation. Inspection and start-up costs shall be prepaid to the contractor and shall be the responsibility of the Builder. None of these fees shall be paid to or collected by Aqua.
- Attached is a list of installation contractors currently approved by Aqua to install a Grinder Pump Station. The Builder may submit to Aqua additional names of licensed contractors (including references) for investigation and evaluation for approval by Aqua, which approval shall not be unreasonably withheld.
- Grinder Pump Station specifications (pump size) for each lot in the Subdivision are provided in accordance with the design plans completed by a certified engineer and is approved by the Division of Water Quality. Installation is to be completed in accordance with the approved specifications and design approvals. **LANDSCAPING, FENCING, STRUCTURES, ETC., MUST NOT COVER OR PREVENT ACCESS TO THE GRINDER PUMP STATION, CONTROL PANEL, OR ALARM.**
- The information sticker included in the Grinder Pump Station package should be completely filled out by the installation contractor with all the pertinent information, including the date of installation and serial number, and should be placed on the inside door of the Grinder Pump Station panel box for future operation & maintenance needs.
- **NO GRINDER PUMP STATION SHOULD BE PLACED IN SERVICE UNTIL AQUA AUTHORIZES A START-UP. PREMATURE START UP CAN SEVERELY IMPACT THE WASTEWATER TREATMENT PLANT.**
- If the Grinder Pump Station is not satisfactorily installed, the Builder will be notified and no start-up will occur until the authorized agent inspecting the installation is satisfied. Upon a satisfactory installation, inspection, and start-up, the Grinder Pump Station shall be owned by Aqua, and Aqua shall be responsible for the operation, maintenance, repair, and replacement of such Grinder Pump Station. The Grinder Pump Station must be operable at that time.



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APPLICATION FOR SEWER SERVICE

ACCOUNT NAME: _____
CONTACT PERSON: _____
TELEPHONE NUMBER: _____
BILLING ADDRESS: _____

DATE SERVICE REQUESTED: Date Grinder Pump Start-up was completed.

SUBDIVISION: THE PRESERVE AT JORDAN LAKE
LOT NUMBER: _____
PHYSICAL LOT ADDRESS: _____
CITY/ZIP CODE: CHAPEL HILL, NC 27517
COUNTY: CHATHAM

Aqua’s standard rates and fees, approved by the North Carolina Utilities Commission (Commission) apply, as may be amended from time to time. This fee includes a \$20 new customer fee. The new customer fee will appear on the first month’s utility bill. Aqua will begin charging the Commission approved monthly wastewater rate at the occurrence of: the date the grinder pump was inspected and a start-up was completed or within 6-months of receipt of this application for sewer service, whichever occurs first. Please mail your completed application to New Business at the above-mentioned address.

Applicant’s Signature Date

Applicant’s Name (Printed)

FOR AQUA’S NEW BUSINESS USE ONLY: Premise No: _____

Preferred Contractors for Grinder Pump Station Installations

Below is a list of installation contractors currently approved by Aqua to install Grinder Pump Stations. The Builder may submit to Aqua additional names of licensed contractors (including references) for investigation and evaluation for approval by Aqua, which approval shall not be unreasonably withheld.

<u>Company</u>	<u>Contact Person</u>	<u>Office</u>	<u>Cell</u>
Capps Plumbing of Hampstead	James Capps or Kay Howard	910-329-0002	910-262-6872 (James) 910-471-9367 (Kay)
Lawson & Sons Construction Co., Inc.	Shawn Lawson	302-632-3221	302-422-7513
Vaughan Grading & Utilities	Charles Vaughan or Jeff Gaydon	919-266-3158	919-422-3673
Water & Waste Systems Construction	Dave Lennard	919-661-8602	
David Brantley & Son	Cory Brantley	252-478-9721	919-669-5188
Carolina Civil Works, Inc.	Mat Green	919-239-4645	



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GRINDER PUMP STATION INSPECTION & START-UP REQUEST

- Once the Grinder Pump Station is completely installed and power is available, please forward this start-up request with the application for service to Aqua North Carolina, Inc.'s (Aqua) New Business Department via fax at 919-460-1788 or email to request coordination of the inspection and start-up. Upon receipt of the request Aqua will contact the contractor authorized to complete Grinder Pump Station inspections and start-ups. The inspection contractor will contact the Lot Owner to coordinate completion of the inspection and start-up for the Grinder Pump Station upon receipt of the request and will notify Aqua of a satisfactory start-up.
- All fees associated with the Grinder Pump Station inspection and start-up will be the responsibility of the Lot Owner and will need to be pre-paid to the Contractor by the Lot Owner.
- **NO INDIVIDUAL LIFT STATION SHOULD BE PLACED IN SERVICE UNTIL AQUA AUTHORIZES A START-UP. PREMATURE START UP CAN SEVERELY IMPACT THE WASTEWATER TREATMENT PLANT.**

Please provide the following information to complete the inspection & start-up process:

Contact Name: _____
 Company Name: _____
 Phone Number: _____

Individual lift station inspection and start-up request is being made for the following location:

Subdivision Name: THE PRESERVE AT JORDAN LAKE
 Lot No. _____
 Street Address: _____
 Grinder Size & Pump S/N: _____
 Installation Contractor: _____
 Installation Date: _____

FOR AUTHORIZED INSPECTOR'S COMPLETION ONLY:

Satisfactory Start Up: YES NO

Inspector Name: _____ Date: _____

Inspector Signature: _____

FOR NEW BUSINESS USE ONLY:

Inspection Request Processed On: _____